

Hovernment

Digital Counties Survey

2003 Digital Counties Survey

The Center for Digital Government, in partnership with the National Association of Counties (NACo) and Government Technology magazine conducted the nation's first Digital Counties Survey.

Underwritten by Microsoft Corp., the Digital Counties Survey examined how county governments have progressed in utilizing information technology to improve the overall delivery of services to their customers and citizens.

Launched in March, the Digital Counties Survey grouped counties into four categories based on population: 500,000 or more; 250,000-499,999; 150,000-249,999; and less than 150,000. All counties in the United States were invited to participate. Officials responded to a set of 17 questions and ranked their jurisdiction according to a four-point scale, providing URLs and background data for final verification and validation. The questions were developed after months of input from recognized local government experts.

In recognition of their achievements, the top-ranked counties will be honored at NACo's annual conference and exposition on July 13 in Milwaukee. The Center for Digital Government will also publish a Best of Breed report with profiles of some of the most innovative, cuttingedge programs gleaned from the Digital Counties Survey.

The Center for Digital
Government is a national
research and advisory
institute providing
government, industry and
education leaders with
decision support, research
and educational resources
to help them effectively
incorporate new
technologies in the 21st
century.

THE TOP 10 DIGITAL COUNTIES

Top 10 ranked counties with a population of 500,000 or greater

County	Rank
Maricopa County, Ariz.	1
Miami-Dade County, Fla.	2
Montgomery County, Md.	3
Orange County, Fla.	3
Orange County, Calif.	4
San Diego County Calif.	4
Riverside County, Calif.	5
Los Angeles County, Calif.	6
Bernalillo County, N.M.	7
Kent County, Mich.	7
Fairfax County, Va.	8
Contra Costa County, Calif.	9
Fulton County, Ga.	9
Mecklenburg County, N.C.	10

Top 10 ranked counties with a population of 250,000-499,999

County	Rank
Prince William County, Va.	1
Dakota County, M.N.	2
Johnson County, Kansas	3
Lee County, Fla.	4
Seminole County, Fla.	4
Ada County, Idaho	5
Volusia County, Fla.	5
Greenville County, S.C.	6
Sarasota County, Fla.	6
Lucas County, Ohio	7
Utah County, Utah	8
Imperial Polk County, Fla.	9
Washtenaw County, Mich.	10

Top 10 ranked counties with a population of 150,000-249,999

County	Rank
York County, S.C.	1
Leon County, Fla.	2
McLean County, Ill.	3
Frederick County, Md.	4
Clermont County, Ohio	5
Hamilton County, Ind.	6
Racine County, Wis.	7
Jackson County, Ore.	8
Carroll County, Md.	9
Cumberland County, Pa.	10
El Dorado County, Calif.	10

Top 10 ranked counties with a population of less than 150,000

County	Rank
Charles County, Md.	1
Florence County, S.C.	2
Hernando County, Fla.	2
Sutter County, Calif.	2
Stearns County, M.N.	3
Cochise County, Ariz.	4
Skagit County, Wash.	5
Blue Earth County, M.N.	6
Albemarle County, Va.	7
Steuben County, N.Y.	8
Randolph County, N.C.	9
Eagle County, Colo.	10
Pennington County, S.D.	10
Stanly Couny, N.C.	10

For more information on the 2003 Digital Counties Survey, contact <u>Janet Grenslitt</u> at 916/932-1300.

Underwritten By:

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